



FASHIONBUNKER.COM

RETURNS

1. Item(s) must be returned within 14 days of receipt.
2. Goods must be in original condition with all tags still intact.
3. Please retain proof of postage (receipt) until refund is processed.
4. Please note, no refunds or exchanges are accepted on sale items unless garments are faulty or not as ordered.
5. Please contact customer care if you believe your garment is faulty.

Return postage costs will be at your expense, unless items received are faulty or not as ordered. If you believe your item is faulty, please contact customer care prior to returning it to us. We cannot accept liability until items are received and have been confirmed as faulty.

SHIPPING

By placing an order with BNKR, you are responsible for original shipping charges, all applicable custom import fees and the cost of return shipping back to BNKR. This also applies to any shipments that are refused by you upon delivery.

NAME	
EMAIL	
ORDER NO.	

PLEASE SEND RETURNS TO

BNKR RETURNS - AUS
233 North Terrace
Adelaide
South Australia 5000

BNKR RETURNS - UK
Tigers Global Logistics
Unit A1, Dolphin Way
Purfleet, Essex
RM19 4 NZ

BNKR RETURNS - USA
901 S. Broadway, Unit 100
Los Angeles
CA 90015 USA

BNKR RETURNS - CHINA
TIGERS (HK) CO LTD
5 Floor, Gateway TS
No.8 Cheung Fai Road, Tsing Yi
Hong Kong, China

WHAT ARE YOU RETURNING?

	ITEM	COLOUR AND SIZE	REASON CODE	REASON FOR RETURN CODE
				1. TOO LARGE
				2. TOO SMALL
				3. LOOKS DIFFERENT TO IMAGE ON SITE
				4. ARRIVED TOO LATE
				5. POOR QUALITY
				6. FAULTY
				7. DOESN'T SUIT ME
				8. PARCEL DAMAGED ON ARRIVAL
				9. ORDERED MORE THAN ONE SIZE
				10. INCORRECT ITEM RECEIVED

Online store credit

An exchange (redeemable by customer using online store credit)

Promotional codes or valid offers applied on orders will be honoured for store credit, where applicable.

THREE THINGS TO REMEMBER

// WHEN RETURNING ITEMS WE RECOMMEND PURCHASING TRACKING - SO WE KNOW IT MADE IT BACK //

// YOU WILL RECEIVE A CONFIRMATION EMAIL ONCE YOUR RETURN HAS BEEN RECEIVED //

// RETURNS MAY TAKE UP TO 5 BUSINESS DAYS TO PROCESS //

support@bnkr-store.com

AUS Office: 087009 6016 / Monday-Friday 10am-5pm AEST

USA Office: 213-973-0002 / Monday-Friday 10am-5pm PST